MANAGEMENT SYSTEM POLICY

CQI strives to be preferred organization for Certification and Assessments by providing competent 3rd party auditing services as a leading certification body. Process oriented assessments with a focus on the effectiveness of management systems shall result in added value for the customer and accomplishment of the highest level of Customer Satisfaction.

CQI shall strive to continually improve the effectiveness of its Management System. CQI strives to deliver certification activities by observing the relevant regulations by ensuring independence, Impartiality and objectivity of certification activities of Applicable Management System.

We will achieve this by: -

1. Offering impartial and competent certification services in accordance with ISO/IEC 17021-1:2015, ISO/IEC 17021-3:2017, ISO/IEC 17021-2:2016, ISO/IEC TS 17021-10:2018 & ISO/IEC TS 17021-9:2016 to all (Potential & eligible client's) who wish to avail our services.

2. Continuously improving the services by exceeding the expectations of clients and interested parties.

3. Communicating this policy to employee, clients and interested parties.

Date: 01.10.2024

Approved by:
CQI Certification Pvt. Ltd.
Authorised Signatory
Managing Director